Instructional Technology Department

Beta Testing User Web Site & Features

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RVM User/Beta Tester News & Announcements

RVM Users and Beta Testers can visit the Beta Testing Web Site for the latest information and news regarding the RVM System. Software updates, system outages, and other user information is posted here to keep the RVM public well informed.

Beta User Application Process

On campus faculty and staff can apply to participate as a RVM Software Beta Tester. The online application is quick and easy. RVM System administrators will work with the applicant to determine how the RVM System can be applied to the applicant's needs.

Beta testers are given an account for free and are allowed to use the system at will. However, they are expected to attend RVM System training, provide comments and feedback on their use the system, and report any errors or bugs generated by the system. Beta testers are also expected to have some patience, as the system is still in development

Support & Information Forums

With limited staff and resources, RMV support is limited, but users can get fast responses by posting information to the RVM Beta Testing Support Forum. The Support Forum is an active, online bulletin board system (powered by Phpbb)

Beta testers can also use the Support Forum as a knowledge base to look up threads posted in the forum of similar problems and their posted solutions.

Beta Tester Feedback & Comments

A critical step in the development of the RVM System has been the implementation the Beta Tester feedback and comments forum. This allows for users to post comments, positive or negative, on a feedback bulletin board. The comments are later compiled and reviewed by the RVM Development team. Software Usage Problems can then be addressed in the design phase and wish-list features can be implemented before production release

Beta Tester User Account

RVM Beta Testers are each issued a personal account which they can use to schedule RVM Online Meetings as well as log in the RVM Beta Testing web site. Logging into the Beta Testing site provides a Beta Tester with access to the support & feedback forums, as well as personal account information. In the near future, the RVM Development Team plans to include detailed account information in the production system.

Meeting Session Logging

The back-end database system of the overall RVM System logs a significant amount of information regarding every meeting that is scheduled and held. Some of this information can be accessed by a Beta Tester via the RVM Beta Testing web site. Currently, a log of each meeting and its start & end times are available. In the future, much more information, including a list of attendees, will be made available to RVM System users.

Account Management

While this portion is still very basic, RVM System Beta Testers have the ability to manage their own beta testing accounts. Currently, users have the control to change their passwords. However, the RVM Development Team plans to closely integrate RVM meeting scheduling and account information management closely into a single web site.